



# The Book

Information Deemed Reliable & Guaranteed

## Service Corner



**PARAGON  
PHONE  
SUPPORT**

**205-802-6078**  
Monday through Friday 6:00am – 8:00pm  
Saturday 9:00am – 3:00pm  
Sunday 11:00am – 3:00pm

### **New Paragon Phone Support Line!**

You spoke! We listened! We understand that more than 6,000 subscribers count on us to help make the most of the MLS and its services, but we also know the odds aren't always in our favor for our MLS team to be available when you need us. This is why our MLS volunteer leaders and staff team are excited to add the Paragon MLS Support line to our services.

The Paragon MLS Support line has approximately 30 knowledgeable and dedicated agents ready to assist you with the Paragon MLS system! In addition to adding more skilled support during business hours, the new service will also allow GALMLS to expand phone support hours during the work week while also adding weekend phone support. We are confident these changes will make it easier for you to receive the support you need, when you need it. Learn more about our new and expanded MLS Paragon Support below!

**(205) 802-6078**

#### **Paragon Support Hours:**

- Monday through Friday 6:00am – 8:00pm CST.
- Saturday 9:00am – 3:00pm CST.
- Sunday 11:00am – 3:00pm CST.

#### **Things you can contact Paragon Support for:**

- Password Resets
- Trouble-Shooting Technical Issues
- Step-By-Step instructions on any feature in Paragon such as CMAS, generating reports, getting statistics, etc.

Things you will still need to contact [support@greateralmls.com](mailto:support@greateralmls.com) about:

- Verify Account Status
- Update contact information (this is also available in your [member portal](#) at anytime)
- Add a Street, Subdivision, and County (please provide the address so we can validate)



## Debating Quarterly Lockbox Autopay

Making changes for you! Based on much-appreciated feedback from subscribers like you, lockbox autopay will now move to quarterly, in place of monthly, as a part of our continued dedication to improving the autopay process for all GALMLS Subscribers!

2022 Lockbox Autopay Schedule:

March 7th - Monday  
June 6th - Monday  
September 6th - Tuesday  
December 5th - Monday

January, February, and March lockbox orders will run during autopay on Monday, March 7<sup>th</sup>. We hope this will bring convenience

and ease to our Greater Alabama MLS subscribers as we strive to provide you the best service we can.

*\*Monthly invoices will still be created on your account and will continue to be available for manual payment; otherwise, autopay will run on the dates mentioned above.*



## Need a SUPRA Lockbox?!

We have two different ways for you to come pick up a SUPRA Lockbox! During regular business hours, Monday to Friday 8 a.m. to 4:30 p.m, you can always visit us at the front desk and one of amazing team members will be able issue you a SUPRA lockbox on the spot.

However if you're unable to visit us during those times, you can always [request a lockbox via our online-request form](#). We can add the lockbox to your account, install the requested shackle code and place it out on the bench for you to pick up at your earliest convenience.

If you need to return a lockbox but cannot visit us during normal business hours, you can also attach the box to the same bench and we will happily take that lockbox off the bench and process the return of the lockbox when normal business hours resume.



# RPR®

### RPR Tips & Tools - What do you want to learn?

Choose by time, skill level, topics and learning type.



### RatePlug

RatePlug is the only technology that partners loan originators with their agents directly within the local MLS system.



### Free Leads and More

Register now and learn how to connect your social media profiles and website, upload virtual tours, set up a contact management system, and more!



## Take the Good With the Bad

"Home sales are at their best in 15 years. Once all the data are tallied up, more than 6 million existing homes and about 800,000 newly constructed homes will have been sold in 2021—the best performance since 2006. Sales in recent months have been a bit lower compared with the same period last year, when we experienced intense bidding wars. Still, 2021 will finish meaningfully higher than 2020, which was affected by the spring pandemic lockdown."

[read more>>](#)

**SUPRA Authorize eKEY!** Once you have downloaded the Supra eKEY® app, you will need to follow a few steps to authorize it for use. Learn how here.

Supra is a part of Carrier, the leading global provider of healthy, safe, sustainable and intelligent building and cold chain solutions. For more information, visit <https://www.supraekey.com>.



## SAVE THE DATE

APRIL 7 | 12:30 PM - 4:00 PM

# GLOBAL ECONOMIC SUMMIT

THE CLUB | 1 Robert S. Smith Drive, Birmingham, AL, 35209

BROUGHT TO  
YOU BY



CENTRAL ALABAMA  
GLOBAL ALLIANCE



BIRMINGHAM  
ASSOCIATION  
OF REALTORS





### Think your team has what it takes to go all the way?

Take a chance and join in the fun of the BAR Bracket Busters Challenge: A BARPAC Project. For a \$35 investment you will be entered to win a prize valued at over \$350!

#### How to play:

- Register for the BAR Bracket Busters Challenge-- \$35 investment for one bracket. Only one bracket per person.
- You will receive an email invitation from our March Madness Commissioner, Ryan Adams, with your secured link to the BAR Bracket Pool
- Bracket will be available to fill out beginning shortly after 5pm on Sunday March 13th.
- Brackets must be finalized and submitted by 11:15AM Thursday, March 17th. No late entries or changes will be allowed!
- Reserve your spot today!

## Bulletin

### 2022 We Love REALTORS® Day!

Great Food, Great People, Great Time! We Love Realtors Day was a huge success and that was all thanks to the wonderful people who came out to support. Let's continue to strive for excellence and better our community!





## LIVE MARKET REPORTS BY COUNTY

Greater Alabama MLS has worked with its partners to bring you a new member benefit! Market Reports are individual breakdowns of each county with year to date and three-year comparisons. These are public reports that can be shared with your clients, simply send the link to your client or post the URL in your marketing.

[Blount County](#)

[Calhoun County](#)

[Chilton County](#)

[Cleburne County](#)

[Jefferson County](#)

[Randolph County](#)

[St Clair County](#)

[Shelby County](#)

[Talladega County](#)

# NOTICES NOTICES



## UPCOMING CLASSES & TRAINING OPPORTUNITIES

### Paragon Training and Webinars

Paragon Connect, Homebot, Cloud CMA, Agent Marketing, and more trainings and webinars are available for all skill levels.

### RPR - 2021's Most popular Webinars

Consumers are online getting prepared for homeownership and researching their down payment options. You can help.

## SUPPORT INFORMATION

**MLS Support Line**  
Phone: 205-802-6078

**All SupraKey Support**  
Phone: 1-866-699-6787

Email: [support@birminghamrealtors.com](mailto:support@birminghamrealtors.com)

Website: [supraekey.com](http://supraekey.com)

MLS Service Providers – Support

**Greater Alabama MLS**  
[Paragon Login](#) | [GALMLS Facebook Group](#)

**Live in Alabama**  
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